

# Odyssey Primer

*Pertinent Event Info  
&*

*Tech Readiness Tips*



**EMS ODYSSEY CONFERENCE**

**June 12, 2025**



## EMS Odyssey Conference ▪ Thursday ▪ June 12, 2025

8:15 am	Zoom Room Open	
8:45 am	Opening Remarks	
9:00 - 10:00 am	<b>Learning from the Past, Shaping a Brighter Future: Technological Transformations in EMS</b> <i>Donnie Woodyard, MAML, NRP</i>	
10:00 - 10:10 am	Break	
10:10 - 11:10 am	<b>Neuroprotective (Heads-Up) CPR</b> <i>Tanner Fox, EMCT-P</i>	<b>Ice &amp; Cold Water Immersion Treatment for Hyperthermic Patients in the Prehospital Setting</b> <i>Charles Finch, DO, FACOEP</i> <i>Maki Lloyd, EMCT-P</i>
11:10 - 11:20 am	Break	
11:20 am - 12:20 pm	<b>This is Not a Drill: Navigating Response to a Trauma Burn Disaster Incident</b> <i>Suzanne Buchanan, MSN, RN, CCRN</i> <i>Mark Romero, BSN, RN, CBRN</i> <i>Tim Freund, EMCT-P</i>	
12:20 - 1:00 pm	Lunch	
1:00 - 2:00 pm	<b>Initial Evaluation of Chest Pain and the Updated Management of Acute Coronary Syndrome (ACS)</b> <i>David Prutzman, DO</i>	
2:00 - 2:15 pm	Break	
2:15 - 3:15 pm	<b>Gang Awareness</b> <i>Julio Chavez, Det.</i>	
3:15 - 3:20 pm	Break	
3:20 - 4:20 pm	<b>Falls Across the Ages</b> <i>Beth Ranney, MD, FACEP</i>	
4:20 - 4:30 pm	Closing Remarks & Evaluations	

## EVENT DETAILS

### Zoom Room Meeting Registration Link:

[https://us02web.zoom.us/webinar/register/WN\\_0IS0vt7QRZ2LjA5G-OPJUA](https://us02web.zoom.us/webinar/register/WN_0IS0vt7QRZ2LjA5G-OPJUA)

You MUST register with Zoom to access the conference room. Once you register, Zoom will directly email you a unique meeting access link. This link is personalized and tied to your email address, so it should not be shared.

We strongly recommend registering with Zoom well before the event day to ensure you receive your link on time and avoid any last-minute issues.

### Event Start Time:

The EMS Odyssey Conference will begin promptly at **8:45 AM**. The Zoom Room will open 30 minutes prior to the start time for check-in. If you are unfamiliar with Zoom's interactive features, AEMS volunteers will be able to assist you during this time.

During the event, you may contact the Co-Hosts directly via Chat. Additionally, several AEMS Volunteers will be available to help and may also be contacted through Chat. Please do not hesitate to reach out- we are here to help make your experience enjoyable and productive.

### Participation Requirements:

- **You must sign in using the name provided on your registration form.** This ensures accurate attendance tracking for CE credit.
- Use a computer or mobile device where you can view the screen, not just listen. This is essential for accessing materials and meeting CE requirements.
- To receive the full 6 Continuing Education (CE) credits, complete attendance at this event is required. If, due to technical issues, you are disconnected for a portion of the event, your participation time will be calculated using Zoom's attendance data report and a standardized formula based on the time spent in the session.

Should you need to leave during specific portions of the event, credit will be awarded proportionally, reflecting the time you were actively participating.

Please ensure you stay connected and engaged throughout the event to maximize your CE eligibility.

### Zoom Webinar Platform:

We will be using the Zoom Webinar platform. Only presenters and staff will appear on screen. Participants will not be seen. This helps reduce background noise and visual distractions. Participant interaction is still encouraged through the Question/Answer and Chat features.

### Event Hub:

During the event, you will receive a link to the EMS Odyssey Forum Hub, your central source for all event-related information. The Hub will include the final agenda, event program, presenter bios and details, handouts (as available), evaluation and CE summary forms, a message board, and more. We encourage you to visit the Odyssey Hub regularly throughout the event to stay informed and make the most of your experience.

# TECHNICAL READINESS

## 1. Sign In with Your Registered Name

- Ensure your Zoom display name matches the one provided during registration to verify your attendance for CE credit.

## 2. Arrive Early and Check Your Setup

- The Zoom Room opens 30 minutes before the event. Use this time to test your internet connection, audio, and device setup.

## 3. Use a Reliable Device

- Use a computer or mobile device where you can view the screen, not just listen. This is essential for accessing materials and meeting CE requirements.

## 4. Update Zoom Software

- Ensure you are using the latest version of Zoom for optimal performance. Download updates at [Zoom Updates](#).

## 5. Test Your Internet Connection

- A stable, high-speed internet connection is crucial for uninterrupted streaming. Connect via Ethernet, if possible, for better reliability.

## 6. Optimize Device Performance

- Close unnecessary apps and tabs to free up system resources and prevent lapses.

## 7. Check Your Audio

- Test your audio before the event starts to ensure the sound is working.

## 8. Familiarize Yourself with Features

- Learn how to use Zoom's Chat and Q&A tools to interact with event staff and submit questions to presenters.

## 9. Disconnections: What to Do if You Drop Off

- If you experience a disconnection during the event, please sign back in immediately to minimize missed time and ensure your attendance is accurately recorded.

## IMPORTANT NOTE:

While we strive to provide a seamless experience, we cannot assist with issues caused by inadequate internet connections, outdated Zoom software, or incompatible computer systems. To avoid disruptions, we strongly encourage all participants to test their setup and ensure their software is up to date prior to the event.

The hosts will have limited availability on the day of the event to assist with access problems. Please ensure you have your link ready, and equipment tested in advance.

## PARTICIPATION INTERACTION

- **View Only and Muted Modes.** All participants will be in View Only and Muted modes. Only Co-Hosts, Volunteers, and Presenters will be on screen. However, you are encouraged to ask questions and make comments via the Question/Answer and Chat features.
- **Questions for Presenters and Staff**

We encourage your interaction. Questions for presenters will be addressed at the conclusion of all presentations. Comments and questions for staff are welcome throughout the event. Use the following Zoom toolbar features:

  - **Question/Answer:** Use to ask questions or share comments for presenters.
  - **Chat:** Use to ask questions or make comments for staff.

**Note:** To minimize distractions, the Raise Your Hand feature has been disabled. Please direct all interaction through the Question/Answer and Chat features.
- **Breaks.** Several break times, including lunch, have been scheduled throughout the day.
- **Appreciation Raffle**

As a thank you for your support, all participants are automatically entered into a raffle for various prizes. Names will be drawn at designated times. You must be present and viewing from a computer screen to be eligible and to claim your prize.
- **Access Issues and Other Problems.** If you encounter access, technical, or other issues, please first refer to the **Technical Tips** section in this **Odyssey Primer**. Many common problems are addressed and may help you quickly resolve the issue.

If you still need assistance, you may contact the hosts:  
Peggy Baker (call or text): 480-421-8795  
Sandy Nygaard (text preferred): 602-739-9911

**Please Note:** *The event hosts are managing multiple tasks during the morning kickoff, so response times may be delayed.*
- **Outages.** If there is a national Zoom outage or other internet/power outages during the event, we will communicate through email or via the AEMS website at <https://odyssey.aems.org>
- **Technical Difficulties.** While we are preparing for a successful online event, we appreciate your patience and understanding should any technical difficulties occur.
- **Evaluation.** At the end of the event, you will receive a link to our Evaluation Form. Your feedback helps us improve future EMS Odyssey Conferences and other online educational events.

## CONTINUING EDUCATION (CE) ELIGIBILITY AND EXPECTATIONS

As organizers, it is our responsibility to ensure that attendees seeking Continuing Education (CE) credit fully and actively participate in this event. Zoom Webinar's attendance tracking feature will be used to verify participation. If you leave the event, your credited participation time will be based on Zoom's tracking data and a standardized formula based on time spent in the session.

A total of **6 CEs** is available for all levels of EMCTs and nurses. To be eligible for CEs, you **MUST participate using a computer screen** to view the presenters' PowerPoints and engage interactively.

To receive contact hours, you must attend the educational event and complete the evaluation. At the conclusion of the event, a link will be provided to complete both the Evaluation and Contact Hour (CE) Summary forms. If you do not need CE but require confirmation of your participation, a Certificate of Attendance will be available on request.

### IMPORTANT REMINDERS:

- **Registered Name:** Your registered name must appear on-screen during the event to verify your attendance. This is critical for recording CE eligibility.
- **Punctuality and Full Attendance:** To receive the maximum CE credit, it is essential to be punctual and attend the full session.
- **Post-Event Requirements:** At the conclusion of the event, you will be required to complete an online Evaluation and a CE Summary Form.
- **CE Certificates:** Once your participation is verified and there are no inconsistencies or issues, your CE Certificate will be emailed to you by **July 31, 2025**.
- **Certificate of Attendance:** For those not needing CE credits but requiring confirmation of participation, a Certificate of Attendance will be issued upon request.

*Thank you for your cooperation – we hope you enjoy the conference!*